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Upgrade Your ERP System Trouble-Free

An efficient Enterprise Resource Planning (ERP) system is the key to ensuring the effective flow of information within a company. When evaluating a company's ERP system, one has to consider whether the current system supports or inhibits the company's ability to carry out business strategies that ensure effective management. [Read more...](#)



News

EasyAsk: QBCon is pleased to announce that we now sell and implement the newest version of Progress EasyAsk Business Intelligence (BI), v11.0. The upgraded version of EasyAsk sports a unique querying and analytical system, allowing the user to type a question in natural language to receive immediate results.

Europ Assistance: Development on the Incident Management System, referred to as ICE at Europ Assistance's Call Assist, Medical and Legal Divisions is surpassing all expectations. QBCon's target for July was to complete 35% of the project modules, but we achieved a 41% completion rate instead.

Video – Increase Your Conversion Rate.... It's Easy with EasyAsk

"As an online merchandiser, you need to increase conversion rates to generate more sales while responding rapidly to market and customer demands..."

The video explain how you can increase your conversion rate with EasyAsk. Click on the video image to view it from the QBCon website.



EasyAsk Breakfast



Improve your interaction management. Join QBCon for a breakfast discussion on the role of Business Intelligence (BI) tools in the Business Process Outsourcing (BPO) arena and experience how these benefit interaction management.

Guest speaker is Keryn House, Chief Executive Officer from Contact in Gauteng (CiG). Her topic will be on trends in the BPO. CiG is the official regional association and coordinating body representing the interests of the Business Process Outsourcing and Call Centre sector in the Gauteng province.

Time: 07:30 for 08:00

Date: Wednesday, 20 August 2008

Venue: Emperors Palace, Claudius Room

R.S.V.P. with Derik van Wyk at derikv@qbcon.com or Antoinet Viviers at antoinetv@qbcon.com
